

Release Notes & Installation Instructions Medtech32

ACC Subsidy Updates
General Practitioner Special Interest
Rural Primary Healthcare
(Effective 1 May 2019)



This document contains important information for Medtech32 users. Please ensure that it is circulated amongst all relevant staff. We suggest that the document is filed safely for future reference.

ACC Subsidy Updates – 1 May 2019

ACC has advised that there is a price increase of 1.92% for the General Practitioner - Special Interest service and 3 new codes have been introduced for Telemedicine Consultations for Rural General Practice Services.

This release will install the following ACC subsidy amendments for **General Practitioner - Special Interest** and **Rural General Practice Services**, effective from the **1 May 2019** within Medtech32:

Contract Class	Service Item Code	Service Description	Flat Rate (GST inclusive)	Secondary Amount (GST inclusive)
General Practitioner - Special Interest	GPSI	GPSI Assessment	\$ 184.58	N/A
Rural General Practice	RPT1	Level A Telemedicine Consultation - Short duration up to 5 minutes	\$ 28.75	N/A
Rural General Practice	RPT2	Level B Telemedicine Consultation - Normal duration 5-20 minutes	\$ 59.09	N/A
Rural General Practice	RPT3	Level C Telemedicine Consultation - Extended duration 21-40 minutes	\$ 113.60	N/A

The ACC subsidies for the remaining Rural General Practice services have not changed and hence these subsidies will not be updated.

Installation Prerequisites Checklist

1.	Check the current Medtech32 installed version [Help ▶ About Medtech32]. The practice must be on the following Medtech32 version: <ul style="list-style-type: none"> 22.16 Build 5963 (or higher) 	<input type="checkbox"/>
2.	Users are not required to be logged out before running this release. However, users will need to log out and then login for these changes to take effect.	<input type="checkbox"/>
3.	Ensure you are logged onto Windows with Full Administrative rights when performing ANY installation, update or maintenance tasks.	<input type="checkbox"/>
4.	Ensure you are logged onto the Medtech32 Server.	<input type="checkbox"/>
5.	Check that this document has been reviewed and understood.	<input type="checkbox"/>

Location of Installer

For practices that are registered on the Insight Customer Portal

1. Visit the Insight Customer Portal at:
<https://insight.medtechglobal.com/downloads/medtech32/> and enter your User Name and Password
2. Locate the update called **ACC Service & Subsidy Update (May 2019)**
3. Review the release notes (inc. upgrade instructions) for the update.
4. Download and install the update when convenient for your practice.

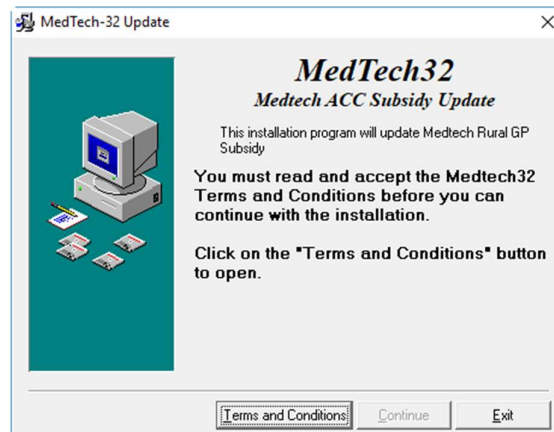
For practices that are NOT registered on the Insight Customer Portal

1. Visit our website at: <https://www.medtechglobal.com/nz/support-nz/mt32-downloads-nz/>
2. Locate the update called **ACC Service & Subsidy Update (May 2019)**
3. Review the release notes (inc. upgrade instructions) for the update.
4. Download and install the update when convenient for your practice.

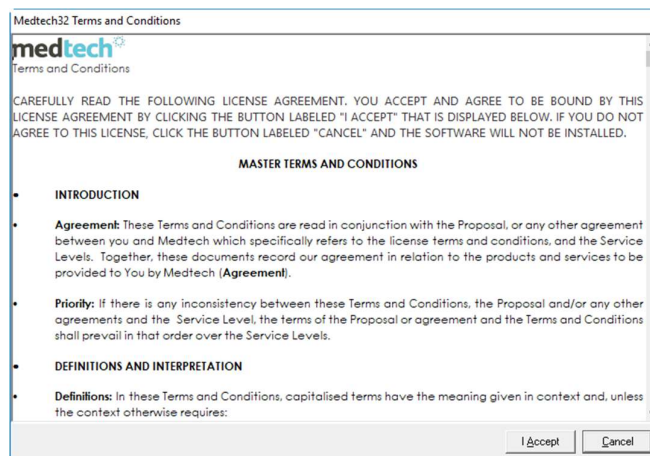
Medtech Cloud: Practices will be updated automatically to this release, and will be informed via an upgrade schedule notification.

Medtech32 ACC Subsidy Updates Installation

1. Ensure that you have completed and checked all the items in the **Installation Prerequisites Checklist** above.
2. Download the **ACC Service & Subsidy Update (May 2019)** update as described above.
3. Double-click on the Installation **EXE** to start the installation process.
4. If any security warnings appear in your environment, select **'Run'**.
5. The **ACC Subsidy Update 1st May 2019** Installation Wizard will appear.

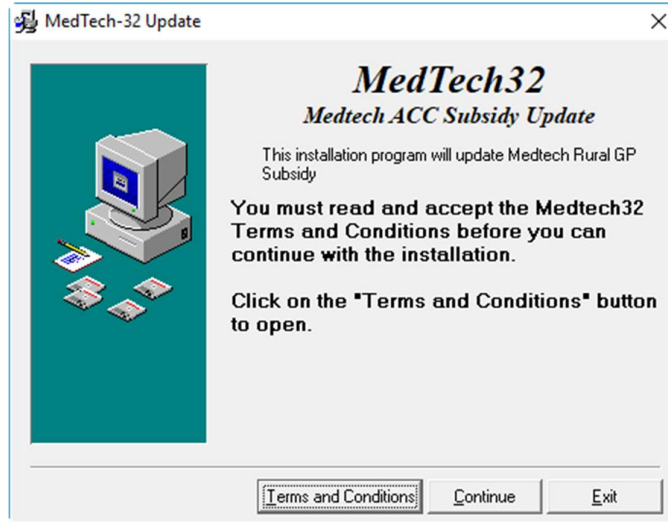


6. Click the **'Terms and Conditions'** button to proceed; the 'Medtech32 Terms and Conditions' window is displayed.



7. Click the **'I Accept'** button once you have read and understood the Terms and Conditions.

8. Click on the **'Continue'** button to proceed with the installation.



9. Once the update is completed, the following message will be displayed:



10. Click **'OK'** to close the installation screen.

11. Immediately contact **Medtech Support** if you encounter any problems during the installation process.

For further information, or any other queries regarding this release, please contact Medtech Support on:

- **Insight:** Register for the Insight Customer Portal at <https://insight.medtechglobal.com/> and Log a Support Ticket
- **Online Chat:** www.medtechglobal.com