These release notes contain important information for Medtech Medtech32 users. Please ensure that they are circulated amongst all relevant staff. We suggest that this document is filed safely for future reference.
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Introduction - MOH Funding Switchover to NES

Post the effective date of 1st April 2019, the Patient Enrolment status from the National Enrolment Service (NES) will be used as the basis for calculating patient funding entitlement, which going forward will be performed on a monthly basis instead of the current quarterly basis.

To enable this capability within Medtech32 the following changes have been made as part of this release:

1. Bulk Enrolment Synchronisation and CBF Switchover Monitor

Bulk synchronisation of all patients with an enrolment status will be completed to ensure that the patient enrolment data from Medtech32 is in sync with the corresponding NES patient enrolment data. This will be followed by an automatic switch-over to Funding based on NES enrolment records.

2. Enhancements to the Medtech32 Enrolment Functionality

Enhancements have been made to the existing Medtech32 enrolment functionality to ensure that the enrolment information entered for a patient remains in sync with the NES.

Enrolment and Funding fields will be automatically updated when an enrolment is created, ended or updated via NES, and once an Enrolment ID has been retrieved from NES, the Enrolment Status, Date Confirmed/Declined, and Method of Enrolment fields will be placed into a Read-Only state.

Enrolment maintenance buttons now provide the ability to manage a patient’s enrolment directly from the Patient Register, including functions for Re-enrol, End Enrolment, Full Enrolment, Sync, and Show all Data. This means that users will not have to navigate to the NES maintenance screens when they need to re-enrol or end a person’s enrolment.

3. Auto Synchronisation of Provider CPN (Common Person Number) and Facility Numbers

A new feature has been added to Medtech32 to ensure the auto-synchronisation of Enrolment Provider CPN and Facility Number information is completed so that the corresponding NES enrolment record is kept up to date if there are any changes to these values within Medtech32.

4. Changes to the CPI (Clinical Performance Indicators) Extract

Changes have been made to the CPI Extract reporting to include additional patient identifiers (Patient External ID (NHI) and NES Enrolment ID) that will enable the data to be more easily used in conjunction with other datasets.

Important Note
Practices should circulate this release documentation to ensure that all relevant staff within the practice are aware of the changes made to the Medtech32 application to support the Ministry of Health Funding switch-over to NES.
Enrolment Enhancements

Changes to the Patient Enrolment section of the Patient Register

Module ► Patient Register ► Enrolment Funding Tab ► Enrolment Details

Changes have been made to the Enrolment Details section of the Patient Register and tools within Medtech32 to simplify the maintenance of existing patient enrolments and to ensure that the NES and PMS enrolment records remain in sync when an enrolment record is altered.

The following buttons and fields will be added to the Enrolment/Funding tab in the Patient Register:

- **Re-enrol** button
- **End Enrolment** button
- **Full Enrolment** button
- **Sync** button
- **Re-enrolment Date** field
- **Enrolment End Reason** field

Once a patient’s enrolment has been synchronised with NES (has an Enrolment ID populated), all Enrolment fields, including the Enrolment Status, Date Confirmed/Declined and Method of Enrolment fields will be disabled. Any further changes to the enrolment that are needing to be actioned, can be processed via the new enrolment maintenance buttons.
If changes to the **Enrolment Status** or **Date Confirmed** are saved in the Patient Register for enrolment records that haven’t been synchronised with NES (does not have an enrolment ID populated), an ‘enrolment details have been updated’ warning message will be presented.

The practice will be able to **Enrol** the patient or **View Enrolment** for the patient from within the warning message presented.

The ‘**Update Enrolment**’ button on the ‘enrolment details have been updated’ warning message has been removed in this update.

**Re-enrolment button functionality**

The Re-enrol button allows you to Re-enrol a patient directly from the patient register.

The **Re-enrol** button becomes active when a patient has an enrolment status of **Confirmed Enrolment (C)** or **Newborn Preliminary Enrolment (B)** and the Enrolment has been **synchronised with NES** (Enrolment ID populated).

On pressing the **Re-enrol button**, the ‘**Re-enrol Patient**’ window will open.
To proceed to **Re-enrol** the patient you must add a value into the ‘Date Confirmed’ and ‘Method of Enrolment’ fields so that the **Yes** button becomes active to allow you to complete the re-enrolment process.

![Re-enrol Patient window](image)

Click on the **Yes** button to initiate the re-enrolment process.

Once the re-enrolment has completed successfully, the below message will be displayed.

![Information](image)

Click on **OK** to close the screen.

Once the re-enrol request has been successfully submitted to NES the Enrolment information will be updated in the PMS along with the selected **Re-enrolment Date** and **Method of Enrolment**, and based on the new enrolment expiry date the Funding End Date will be extended accordingly.

![Patient Register](image)

**Please Note:** The Funding End Date (which used to be set to the end of the quarter for patients accepted for funding) will now be set to the end of the month following the Enrolment Expiry Date.
End enrolment button functionality

The **End Enrolment** button allows you to **End** a patient’s Enrolment directly from the Patient Register.

The **End Enrolment** button becomes active when a patient has an enrolment status of **Confirmed Enrolment (C)** or **Newborn Preliminary Enrolment (B)** and the Enrolment has been synchronised with NES (Enrolment ID populated).

On pressing the **End Enrolment** button, the ‘End Patient’s Enrolment’ window will open.

To proceed to end the patient’s enrolment you must add a value into the ‘Enrolment End Reason’ and ‘Registration Status’ fields so that the **Yes** button becomes active for you to complete the end enrolment process.

**Note:** The Registration Status of the patient will default to the pre-configured registration value associated with the selected ‘Enrolment End Reason’ located from the NES Setup window.

Click on the **Yes** button to initiate the end-enrolment process.

Once the end-enrolment has completed successfully, the below message will be displayed.
Click on OK to close the screen.

Once the End Enrolment request has been successfully submitted to NES the relevant Enrolment information will be updated in the PMS along with the selected Enrolment End Reason and Registration Status, and based on the new Enrolment End Date the Funding End Date will be updated to the end of the current month.

Please Note: The Funding End Date (which used to be set to the end of the quarter for patients accepted for funding) will now be set to the end of the current month.
Full enrolment button functionality

The **Full Enrolment** button allows you to change a Newborn Preliminary Enrolment to a Full Enrolment directly from the Patient Register.

The **Full Enrolment** button becomes active when a patient has an enrolment status of **Newborn Preliminary Enrolment (B)** and the Enrolment has been **synchronised with NES** (Enrolment ID populated).

On pressing the Full Enrolment button, the ‘Patient Full Enrolment’ window will open.

To proceed with the **Full Enrolment** you must add a value into the ‘Date Confirmed’ and ‘Method of Enrolment’ fields so that the **Yes** button becomes active for you to complete the Full Enrolment process.

Click on the **Yes** button to initiate the full enrolment process.
Once the full enrolment has completed successfully, the below message will be displayed.

Click on **OK** to close the screen.

Once the Full Enrolment request has been successfully submitted to NES the Enrolment information will be updated in the PMS along with the **Date Confirmed** and **Method of Enrolment** selected.

**Please Note:** The Funding End Date (which used to be set to the end of the quarter for patients accepted for funding) will now be set to the end of the month following the Enrolment Expiry Date.
Sync button functionality

The Sync button will perform a retrieval of all current active enrolment information from NES and subsequently set the Funding details for the patient based on the retrieved enrolment details.

Please Note: If the patient enrolment has been synchronised during the switchover process, the Sync button will not need to be used. The Sync button should only be used when either the enrolment or funding record appears incorrect, or the enrolment has not yet been synchronised as part of the switchover process.

The Sync button will become active when a patient has an enrolment status of **Confirmed Enrolment (C)** or **Newborn Preliminary Enrolment (B)**, and a **Method of Enrolment** and Date Confirmed has been entered.

Pressing the **Sync button** for a patient with an NHI entered in their patient record who has an enrolment status of **Confirmed Enrolment (C)** will result in one of the following occurring:

- An **Enrolment** from **NES**, resulting in the corresponding enrolment details being imported into the Patient Register followed by the patient’s funding details being set/updated.
- A **Pre-Enrolment** from **NES**, resulting in the following message being presented but **No change to the patient’s enrolment or funding details**.

- **No Enrolment** from **NES**, resulting in the following message being presented and **No change to the patient’s enrolment or funding details**.

![Image of Patient Register with Sync button highlighted]

![Image of Sync button dialogue box with OK button]
Pressing the **Sync button** for a patient with an NHII entered in their patient record who has an enrolment status of **Newborn Preliminary Enrolment (B)** will result in one of the following occurring:

- **An Enrolment** or **Pre-Enrolment** from NES, resulting in the corresponding enrolment details being imported into the Patient Register followed by the patient’s funding details being set/updated.

- **No Enrolment** from NES, resulting in the following message being displayed and **No** change to the patient’s enrolment or funding details.

In the situation where the patient has not been enrolled on the NES (warning message will be presented) the practice must determine the required action to be taken after reviewing the enrolment.

**Changes to the NES web portal enrolment functionality**

New fields, **Date Confirmed** and **Enrolment Method**, have been added to the **Enrol Patient Screen** of the NES web portal.

The **Date Confirmed** field is Mandatory in order to complete the Enrolment and will be pre-populated if available from the PMS.

The Enrolment Method is a read-only field which is defaulted to **Form** as this is currently the only valid Enrolment Method.

The ‘**Update Active Enrolment**’ button in the NES compare screen and the ‘**Update Enrolment**’ button in the View Enrolment screen have been removed as these maintenance tasks will now be handled from the PMS.

**Existing Enrolment Processes**

There have been no changes to the existing enrolment processes. Validation and Enrolment for new and existing patients can be only performed from the NES web portal, however, for pre-enrolled (Newborn Preliminary Enrolment - B) patients a full-enrolment can be performed from both the NES web portal or from the new Full Enrolment button in the Patient Register Enrolment Funding tab.
Funding Enhancements

Changes to the Funding Details section of the Patient Register

Module ► Patient Register ► Enrolment Funding Tab ► Funding Details

Changes have been made to the Funding section of the Patient Register and related utilities to align with the Capitated Based Funding changes.

- The ‘Funding From’ field name will be changed to **Funding Start Date**

- The ‘Funding To’ field name will be changed to **Funding End Date**

- The **Reason for Rejection** field will be removed.

- All funding fields will be disabled and the ‘Disable Patient Register Funding Dates’ option from the **Location Settings** screen will be removed.

- Prior to the CBF switchover being applied to a patient’s record, their funding details will be displayed in a red font with a **warning message** displayed indicating that the switchover has not been processed and that the **Sync** button can be used to manually apply the CBF switchover for this patient.
How Funding will be set for a Patient

After the NES Funding Switchover, the funding will be derived from the patient’s enrolment via the NES Funding switchover process or by synchronising any existing enrolment with NES using the Sync button from the enrolment details section of the Patient Register.

If a patient’s funding switchover is processed BEFORE the 1st April 2019 then the following switchover rules will be applied:

**Scenario 1:** 
*Patient has an Enrolment Status of Confirmed Enrolment (C) or Newborn Preliminary Enrolment (B)*

![Diagram of switchover rules](image-url)
Scenario 2: Patient has an Enrolment Status of Un-enrolled (U) or Declined to Enrol (D)

Patient has Enrolment Status of:
U – Un-enrolled (or)
D – Declined to Enrol

The patient’s funding switchover is processed BEFORE the 1st April 2019

The patient’s funding switchover is WITHIN the existing Patient Funding Date Range

Patient Funding Status: FUNDED

The patient’s funding switchover is OUTSIDE the existing Patient Funding Date Range

Patient Funding Status: NOT FUNDED
In the event that a patient’s funding switchover has not completed or processing has started after the 1st April 2019, then the following switchover rules will be applied:

**Scenario 3:**
*Patient has an Enrolment Status of Confirmed Enrolment (C) or Newborn Preliminary Enrolment (B)*
Scenario 4:
Patient has an Enrolment Status of Un-enrolled (U) or Declined to Enrol (D)

If any exceptions occur as a result of the Switchover i.e. PMS = Confirmed Enrolment (C) and NES = Not Enrolled (NE), the NES Enrolment Status will be used as the reference enrolment to apply funding by.

Any further changes that may result from performing an enrolment, synchronise, re-enrolment, end enrolment or full enrolment will be used to recalculate and re-apply the funding details.
Ongoing Automated Funding Status Maintenance

To ensure that all patients that have enrolled during the quarter prior to the 1st of April 2019 (go live date); or have enrolled after the 1st of April 2019 (go live date) during a given month who are not currently funded, have their enrolment status changed from Not Funded to Funded on the 1st of the following month, a periodic process will automatically run from the 1st of every month to make these changes.

Similarly this process will also apply to all patients who are currently funded and have had their enrolment ended during the quarter prior to the 1st of April 2019 (go live date), or ended after the 1st of April 2019 (go live date) during a given month, will have their enrolment status changed from Funded to Not Funded on the 1st of the following month.

To ensure that the patients funding status is displayed correctly in the event that the automated monthly process (performed by the Medtech Service) does not run, a check will be performed when a patient is placed onto the palette to see if today’s date is within or outside of the patient’s current funding date. If it is then the patient’s funding status will be set to funded, and if it is not their funding status will be set to Not Funded.
Invoicing enrolled patients after the NES Funding Switchover

An enrolled patient, who is not funded, will now be charged at the Funded rate when being invoiced for a consultation, but you will still be able to claim for GMS (*Cap* will be unticked from the new invoice window) while the patient is in an Enrolled, Not Funded state.

In the event an Invoice is back dated for an enrolled patient, the service fee will be calculated based off of the historical information entered with reference to the Enrolment Start Date and Funding Start and End Dates. The following are the possible back dating scenarios that may arise:

- **Back Dated before Enrolment Date:**
  Service fee calculated as a Casual/Registered patient (depending on the patient’s Registered Status) and the Cap (Capitated) checkbox will not be ticked

- **Back Dated after Enrolment Date but patient is Not Funded:**
  Service fee calculated as a Funded patient and the Cap (Capitated) checkbox will not be ticked

- **Back Dated after Enrolment Date and patient is Funded:**
  Service fee calculated as a Funded patient and the Cap (Capitated) checkbox will be ticked

In the event that the CBF Switchover process has not been completed for a patient, at the time of saving an invoice for a patient that has an enrolment status of Confirmed Enrolment (C) or Newborn Preliminary Enrolment (B) that does not have an Enrolment ID the following message prompt will be displayed:

Should this message appear, the user should check the Enrolment/Funding tab in the Patient Register for the patient to identify if the CBF Switchover has been completed:

If the switchover has not been completed, use the Sync button to manually Sync the patient Enrolment / Funding information with the NES.
Capitated Based Funding (CBF) Switchover

CBF Switchover Overview

**Important : Practice Enrolment Data Discrepancies**

During CBF Switchover testing with Medtech32 Beta Practices, we identified a large portion of exception notifications being generated because of Practice Enrolment Data Discrepancies. The exception notifications were generated for patients who:

- Was an Active patient (ie: Inactive status is not set for the Patient)
- Had an Enrolment Status of Confirmed Enrolment (C) or Newborn Preliminary Enrolment (B)
- Had a non-registered Registration Status (ie: Casual, Transferred, Not Registered, Deceased etc)
- Had a non-funded Funding Status (ie: Enrolled Elsewhere, Rejected, or Deceased)

To ensure that practices do not have to manage unnecessary exceptions generated due to practice enrolment data discrepancies, upon upgrade to Version 22.18 Build 6068 patients that fall into the above category will have their Enrolment Status updated to Unenrolled (U). By completing this update to the Enrolment Status the number of exception notifications generated for practices will be significantly reduced, and less manual work will be required to complete this process manually.

The CBF Switchover process will be scheduled and initiated at time of upgrade. The CBF Switchover process will run in the background for practices and will perform the following operations for all Active Patients with an NHI Number and an Enrolment Status recorded in the Patient Register:

- Update missing or conflicting enrolment details
- Update missing or conflicting Practitioner CPN and Facility ID numbers corresponding to the updated enrolments
- If there is more than a year’s difference between the NES and PMS QED for a patient, the NES QED will be updated with the most recent QED value from the PMS.
- The Funding details for a patient will be derived from a combination of the synchronised enrolment details and the existing funding details.
- The Funding Details section of the Patient Register will be confirmed and the funding details font colour changed from red to black.
Important Information

Post upgrade to Version 22.18 Build 6068 the CBF Switchover process will be scheduled and initiated for the practice.

The CBF Switchover process will run in the background for practices between the hours of 5.00pm and 7.00am daily until the switchover has been completed for all Active Patients with an NHI Number and an Enrolment Status recorded in the Patient Register.

The CBF Switchover process is completed using the ‘Medtech Services’. You MUST ensure that the Medtech Services are restarted and are running post upgrade to Version 22.18 Build 6068. The Medtech Service must remain running uninterrupted for as long as possible to ensure that the switchover can be processed.

If your practice has backups scheduled during the 5.00pm to 7.00am time period, you must ensure that the Medtech Services are stopped first, and is restarted and running immediately after the backup has been completed.

It is critical to the practice that the CBF Switchover is completed. Failure to complete this process will affect the Funding status of the patients, and will cause loss of income to the practice.

Post upgrade the ongoing Enrolment and Funding Status of patients is reliant on the Medtech Services running at all times. Please ensure that you have the necessary processes and checks in place to ensure that the Medtech Services are running at all times except for when backups and upgrades are taking place for the practice.

CBF Switchover Tracker

Setup ► Connected Health Information Services ► NES Setup ► CBF Switchover

The CBF Switchover tab which will be added to the NES Setup window allows you to track the progress of the automated CBF switchover process, update the list of staff members who will receive Staff Tasks advising of the outcome of the switchover when completed and to access the CBF Switchover Log which contains any errors and a summary of each switchover period completed.

The Staff Task To field will default to all staff members who currently have either System Admin and/or Setup access rights at the time of upgrading.
The following are the possible switchover Statuses that will be displayed over the course of the switchover process:

- **Scheduled to Run:** A processing time slot has been allocated.
- **Switchover in Progress:** The switchover has been initiated.
- **Completed:** If the scheduled process completes with no Exceptions or Processing Errors
- **Completed (Exceptions: <#>):** If the scheduled process completes with Exception Errors
- **Completed (Processing Errors: <#>):** If the scheduled process completes with Processing Errors
- **Completed (Exceptions: <#>; Processing Errors: <#>):** If the scheduled process completes with Exceptions and Processing Errors.

Once the CBF switchover process has completed, a staff task will be generated for each staff member listed under the **Staff Task To** field from the NES Setup screen. This Staff Task will inform the recipients that the switchover has completed and will advise if there are any exceptions that need to be reviewed.

A summary of any exceptions can also be viewed within the CBF Switchover tab of the NES Setup screen. The View Log button will be active once the CBF Switchover has been completed.

Clicking on the View Log button will open the Logs module, automatically filtered for the Application ‘NES Funding Switchover’.
Once you have identified that there are Exceptions with the CBF Switchover process, either via the Staff Task Notification or the CBF Switchover Log, you will be able to see details of the Expectations within the Notification Inbox (Module > Inbox > Notification Inbox).

CBF Switchover Exceptions

During the switchover any patients that have a different enrolment status within the PMS to that which is recorded within NES will be logged as an exception. The following are the possible enrolment exception scenarios that may be encountered:

- **PMS: Enrolled or Pre-Enrolled | NES: No Enrolment:**
  A Notification will be created and displayed from the NES Notification Inbox, advising of this exception and the recommendation to perform a Full Enrolment/Pre-enrolment from NES for this patient.

- **PMS: Unenrolled | NES: Enrolled or Pre-Enrolled:**
  The Enrolment or Pre-enrolment will be automatically ended and a Notification will be created and displayed from the NES Notification Inbox advising of this exception and that you need to review the action taken.

- **PMS: Enrolled | NES: Pre-Enrolled**
  A Notification will be created and displayed from the NES Notification Inbox, advising of this exception and the recommendation to perform a Full Enrolment from NES for this patient.

- **PMS: Pre-Enrolled | NES: Enrolled**
  A Notification will be created and displayed from the NES Notification Inbox, advising of this exception and the recommended actions to review and update the enrolments to ensure they are in sync.

**Important Note**

It is important that these notifications are reviewed and acted on as the funding for these patients will be based off of the NES enrolment not the PMS enrolment details so may not be assigning the correct funding details.
Auto Synchronisation of Provider CPN and Facility Numbers

CPN and Facility Number synchronisation overview

To ensure future changes to the Provider CPN and Facility numbers associated with a patient’s enrolment are synchronised with NES, an automated process will run in the background at the time of making changes to a patient’s record.

The following actions will result in this synchronisation operation being performed:

- The default provider for an enrolled patient has been changed in the Patient Register
- A service provider’s location or CPN (HPI No) from the Staff Setup window has been changed
- When changing all patients who are associated with an Old Provider to a New Provider using the Bulk Provider Update Utility

Any change in a service provider’s CPN (HPI No) or Location will, on pressing save, result in the following messages being presented:

Change in CPN (HPI No) number:

![Change in CPN (HPI No) number](image)

Change of Location:

![Change of Location](image)

Change in both CPN (HPI No) number and Location:

Both of the above message prompts will be displayed to the user to confirm the changes being made to the Location configuration and setup.

A change to a practice’s HPI organisation or Facility number will, on pressing save, result in the following message being presented:

Change in HPI Organisation ID or Facility Number:

![Change in HPI Organisation ID or Facility Number](image)
Bulk Provider Update Utility

Tools ► Patient ► Bulk Provider Update

A new **Bulk Provider Update** utility has been introduced to assist in changing all patients associated with a given default provider to a new default provider.

The Bulk Provider Update utility can be accessed via the Tools > Patient menu within Medtech32.

![Bulk Provider Update Utility](image)

When the Bulk Provider Update Utility is run to update the patient provider details in the Patient Register it will also synchronise the CPN and Facility number changes for patients that have an active enrolment.

Select from the drop down list the Old Provider and New Provider values.

![Bulk Provider Update Utility](image)

On clicking Ok to continue with the Bulk Provider Update, the following warning message will be presented:

![Confirm](image)

Clicking on the **Yes** option will update the Patient Register with the New Provider details and will trigger the HPI CPN update in NES.

Once the updates are completed to the Patient Register the following message will be displayed:
Click on OK to close the screen.

**Important Note**
Patient Recalls and Tasks will not be transferred as part of this transfer so if there is a need for these to be transferred, please contact Medtech support to assist with this task.
Utilities and Tools

The following Utilities have been removed from Medtech32 as part of this release:

- PHO Import Utility (Utilities > LinkTech)
- NES Gap Catch-up Utility (Setup > Connected Health Information Systems)

The following Utilities have had changes made to them as part of this release:

- PHO Export Utility (Utilities > LinkTech) will no longer make any changes to the Funding Details Section in the Patient Register if required to be run

Query Builder

Tools ► Query Builder

Funding and Enrolment related Query Builder (Tools > Query Builder) fields have been changed as follows:

- New Not Funded (N) Funding Status value has been added as an option to the Enrolment Funding Status Code field
- The ‘Enrolment Funding From Date’ query field has been changed to ‘Enrolment Funding Start Date’
- The ‘Enrolment Funding To Date’ query field has been changed to ‘Enrolment Funding End Date’

Two new queries have been added to the Query Store within the Query Builder to assist practices with reviewing patient Enrolment and Funding details during the switchover process.
Funding Status of Enrolled Patients

This query will provide details on the Funding Status of all Enrolled patients.

Missing NES Enrolment Information

This query will provide a list of all patients who have an enrolment but are missing enrolment information.
CPI Extract Enhancements

Utilities ► LinkTech ► PHO Clinical Event

Changes to the CPI extract have been made to enable the data to be more easily used in conjunction with other datasets. The following summary outlines the changes made:

- A new optional Patient element has been introduced for NES Enrolment ID.
- An existing element, Patient ID (external ID) has been changed from Not Used to Optional. This element will be populated with the patient’s NHI.
- If a value is not present for NES Enrolment ID or Patient ID (external ID) - NHI, then the corresponding placeholder for the data will be blank.
- The PHO Clinical Event Export version has been updated to v5.6
Introduction – Additional Enhancements

An additional enhancement has been made available within this Medtech32 release to provide new functionality to practices.

This additional enhancement will provide the following functionality:

- Integration of a new automated Licensing Framework to ensure that the practices license for the Medtech32 application is automatically updated before the License Expiry date without the requirement to download and install an update.

**Important Note**
Practices should circulate this release documentation to ensure that all relevant staff within the practice are aware of the changes made to the Medtech32 application to support the new Licensing Framework.
Integrated Licensing Framework

In an effort to provide a more streamlined experience for practices working with Medtech products, we have made changes to the process of license renewals to remove the requirement for practices to download and install license updates every year.

Changes have been made to the Medtech32 licensing framework which is now in-built into the PMS system. A separate download to update licensing will no longer be required.

As part of this release the licensing framework change will be made available to all practices and your Medtech32 PMS license will be automatically updated before the License Expiry date if valid.

**Important Note**

Please ensure that you check your Medtech32 license (Help > Register) on or before the 31st March 2019 to ensure that the Expiry Date has been updated accordingly.

If your license has not been updated, an error in updating the license has occurred or you continue to get License Expiry messages AFTER upgrade to Version 22.18 Build 6068 please contact Medtech Support for assistance.
Resolved Issues

<table>
<thead>
<tr>
<th>Description of Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Fixes an issue that was causing a Schema Validation error to be presented when exporting specific Inbox messages as part of a GP2GP Patient Record Export.</td>
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</tbody>
</table>

For further information, or any other queries regarding the changes in this release, please contact Medtech Support via:

- **Insight**: Register for the Insight Customer Portal and Log a Support Ticket at [https://insight.medtechglobal.com/](https://insight.medtechglobal.com/)
- **Online Chat**: [www.medtechglobal.com](http://www.medtechglobal.com)