

Release Notes

Medtech32 Australia

Version 9.3.5 Build 5199

October 2016



These Release Notes contain important information for Medtech32 users. Please ensure that they are circulated amongst all your relevant staff.

We suggest that they are filed safely for future reference.

Table of Contents

Introduction..... 3

Enhancements 4

 Ceasing of Medicare Payment Cheques 4

 Assisted Registration module 4

 eRx/Medisecure 4

 AIR – Australian Immunisation Register 4

 Submit to AIR 5

Resolved items 6

 Patient Join Utility 6

 Update of PCHER document status 6

 Service Analysis Report 6

 Appointment Reminder SMS Issue 6

 SMS Usage Analysis Report Issue 6

 Print Invoice Service Text Issue 6

 Incorrect SMS Content Issue 7

 Ancillary Provider No. Issue 7

Technical Fixes 8

 MT32 Integration Service 8

Introduction

Medtech32 Version 9.3.5 Build 5199 is a Patch Release of Medtech32. This document provides an overview of the resolved issues and changes to the Medtech32 application.

Please ensure that this document is read and circulated amongst the practice staff.

NOTE: Please ONLY run the upgrade at a time when your site is not required to be up and running in a short amount of time. It is recommended that you run the Upgrade after hours or on the weekend when you would have adequate time to complete the upgrade.

NOTE: The amount of time required to run the upgrade is dependent on the specification of your server and the size of ALL databases.

IMPORTANT NOTE

WARNING: It is HIGHLY recommended to employ ONLY qualified system engineers when performing ANY installation and upgrade. The consequences of ruining a database during upgrade could possibly lead to data corruptions and – as a result – data loss and systems downtime.

If in doubt, please consult with your qualified IT technician/service provider or contact one of the Medtech Channel Partners listed on our website:

<http://www.medtechglobal.com/au/support-au/channel-partners-au/>

Enhancements

Ceasing of Medicare Payment Cheques

From 1 July 2016, Medicare benefit cheques will no longer be issued to patients/claimants. Customers have been informed through various communication channels that they will need to register their bank account details with Medicare and their benefit will be paid directly to their bank account via EFT. This change excludes Pay Doctor via Claimant (PDVC) cheques, which will continue to be issued.

The following reports are affected:

- Patient Claims Store and Forward (PCS)
- Patient Claims Interactive (PCI)
- In-Patient Medical Claims – Patient Claims (IMC-PC)

NOTE: All practices that use Private Claim and ECLIPSE claim must upgrade to Medtech32 Version 9.3.5 Build 5199

Assisted Registration module

The signed consent field within the "My Health Record" has been removed since users are no longer required to upload a copy of the signed consent form for assisted registration while registering the patients through the Assisted Registration module.

NOTE: To keep an internal copy for records, print the Assisted Registration and scan it against the Patient Inbox.

eRx/Medisecure

In earlier versions of the Medtech 32, an Information prompt message was getting displayed while printing patient medication when eRx/Medisecure feature were turned ON for the provider and when the flag in INI file set to 'HASMEDISECURE=N'.

This issue has been resolved and now user cannot print patient medication when the flag in INI file is set to 'HASMEDISECURE=N'

AIR – Australian Immunisation Register

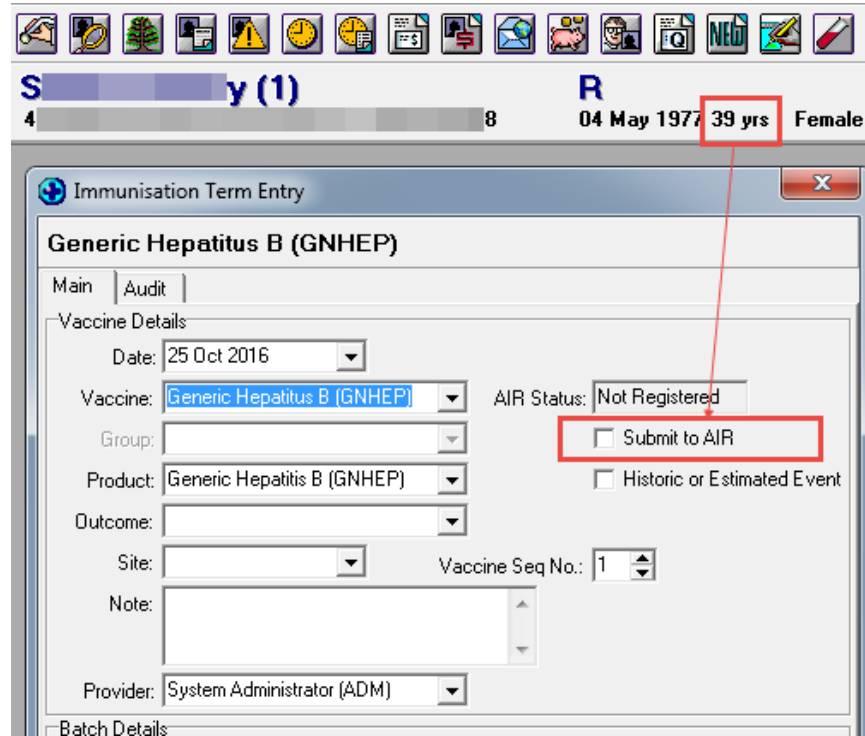
From 30 September 2016, ACIR (Australian Child Immunisation Register) will expand to become the AIR (Australian Immunisation Register). The AIR will collect vaccination data for all National Immunisation Program (NIP) and most privately funded vaccinations given to people of all ages living in Australia and provided through non-school based programs, i.e. delivered primarily through the community/health professional setting. The 5.5 million children registered with ACIR will expand to approximately 24 million people after the introduction of the AIR.

In Medtech32, the name ACIR is now changed to AIR throughout the application.

Submit to AIR

AIR have now declared that Practices can send AIR claims for the patient of all ages. Medtech has made appropriate changes in-line with this announcement from AIR.

Now **'Submit to AIR'** will be enabled for all the patients in the New. There is no age restrictions.



NOTE: Please run the latest Vaccine product Mapping update (September 2016) to get the new vaccines that supports the expansion of Australian Immunisation register

Resolved items

Patient Join Utility

In earlier versions of Medtech 32, when two patients have same records with same time stamp, the patient join utility will stop running and the entire process will get rolled back. The secondary patient record will remain same and will not merged and deleted from the database.

This issue has been resolved now, when two patients have same records with same time stamp, the patient join utility will not insert the secondary patient's record and proceed with joining the remaining items.

Update of PCHER document status

In earlier versions of Medtech 32, the status of the outbox Document was showing as 'In progress' even after uploading the PCEHR document successfully.

This issue has been resolved and now the status will be displayed as completed once the document is uploaded successfully.

Service Analysis Report

The service analysis report should print according to the order of service but was printing with the total service amount allocated to the first provider.

This issue has been resolved and now the service analysis will be printed according to the order of service.

Appointment Reminder SMS Issue

In earlier versions of Medtech32, when the appointment start time in the 'View Attendance' window was altered, the original SMS reminders were not being cancelled. In addition, new SMS reminders were not being created for the patient based on the new appointment start time.

This issue has been resolved.

SMS Usage Analysis Report Issue

Previously, the SMS credits counts in the 'SMS Compose' window and SMS Usage Analysis Report were showing different results.


This issue has been resolved and the SMS credits counts in the SMS Usage Analysis Report and the 'SMS Compose' window are the same.

Print Invoice Service Text Issue

Previously, if the service text for a service in a Private/Third Party invoice exceeded 21 characters then it was not displayed completely in the Print Invoice Report.

This issue has been resolved.

Incorrect SMS Content Issue

Previously, after sending a one-off SMS and trying to cancel the SMS by closing the window using the close icon , a new SMS reminder was created with the SMS description inheriting details of the previous active patient.

This issue has been resolved.

Ancillary Provider No. Issue

In earlier version, if a provider sends an ACIR (now AIR) claim with 7 Ancillary Provider number then Medtech added a Zero to the Ancillary provider number. This caused claims to be rejected by Medicare.

This issue is now resolved.

Technical Fixes

MT32 Integration Service

In earlier version, the MT32 Integration Service continuously hit the database to fetch Barcode and to upload Script to eRx. Now this functionality has been modified. Instead of continuous checking 2 new parameters 'PREFETCHBARCODE' and 'SENDERX' are introduced in the INI file to fetch Barcode and to upload Scripts based on configured Time Interval.

PREFETCHBARCODE – Set the time interval to fetch the Barcode. By default, 3600 (1 hour) will be set. So, the integration service will fetch the barcode every one hour

SENDERX – Set the time interval to send the scripts to eRx. By default, 1800 (30 min) will be set. So, the integration service will send scripts every half an hour.

Also the following parameters are introduced to terminate the Integration Service actions which is fetching barcode and sending scripts during the afterhours.

TERMINATE_INTSER – Set the flag as 'Y' to terminate the Integration Service actions for certain time and set 'N' to disable the terminate function. By default, 'N' will be set.

STARTTIME – Set the Start time to terminate the Integration service actions.

ENDTIME – Set the End time to start the Integration service actions.

During the configured Start time and End time, the Integration Service will not fetch barcode and will not upload scripts to eRx.

For further information on these new features or any other queries regarding the changes in this release, please contact Medtech Support via:

- Medtech32 application [Help ► Contact Support]
- Email to support@medtechglobal.com
- Fax to 03 9690 8010 - Attn: Medtech Support
- Phone on **1800 148 165**