



Rx Medical

Version 6.12 Build 99

Technical Release Notes



These Release Notes contain important information for all Rx Medical users.
Please ensure the Release Notes are circulated amongst all your staff.
We suggest these should be filed safely for future reference.

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1.0 Introduction

Rx Medical Version 6.12 Build 99 is a Patch Release of **Rx Medical** and can be downloaded from the Medtech Global website – <http://www.medtechglobal.com/au/>

This document provides information on the new functionality '**PCEHR Assisted Registration**' and enhancements on the **Secure Message Transfer** to make this functionality more effective. In addition, the following statement, declaration and reports are modified in order to comply with the latest 2014 Client Adapter:

- Bulk Bill Assignment Advice (DB4)
- DVA (Veterans') Treatment Service Voucher
- Medicare Online DB1 Declaration
- Statement of Claim and Benefit Payment

This document also covers those changes made to the **RXSQL Version of Rx Medical** (including behavior changes) and fixes since the last **Version 6.10 Build 92** Release. The MedtechGlobalHIService (CDA Bridge) installer has been upgraded, hence it is mandatory to download and install the latest MedtechGlobalHIService (CDA Bridge) installer from the Medtech Global website. Please refer to the separate **Rx Medical V6.12 Build 99 – MedtechGlobalHIService** document for the installation procedures.

IMPORTANT NOTE

This upgrade is applicable to the Rx Medical General, Audiology and Osteology Editions only. It **IS NOT** applicable to the **DENTAL** or **ALLIED HEALTH** editions of Rx Medical.

IMPORTANT NOTE

WARNING: It is HIGHLY recommended to employ ONLY qualified system engineers when performing ANY installation and upgrade. An incorrect upgrade could possibly lead to database corruptions, and as a result – data loss and systems downtime.

If in doubt, please consult with your IT technician/service provider, or contact one of the Medtech Channel Partners listed on our web site:

<http://www.medtechglobal.com/wp-content/uploads/2014/01/channel-partners-au.pdf>

IMPORTANT NOTE – BATCH PROCESSING

It is IMPORTANT to ensure that **ALL** your **Medicare** and **DVA** claims that are to be transmitted electronically have been completed, closed, and transmitted **before** you upgrade to this latest Release Version.

Failure to do so may result in existing claims having to be reversed, and re-invoiced in the new Version and this may impact on the financial workflow or your Practice.

2.0 Pre-requisites

Prior to upgrading to **Rx Medical Version 6.12 Build 99**, it is CRITICAL to ensure the person(s) who will be performing the upgrade have READ THROUGH the **Rx Medical System Requirements** and the **Upgrade Instructions** section in this document. Both documents can also be downloaded from our website: <http://www.medtechglobal.com/wp-content/uploads/2014/04/Rx-Medical-Requirements-au.pdf>.

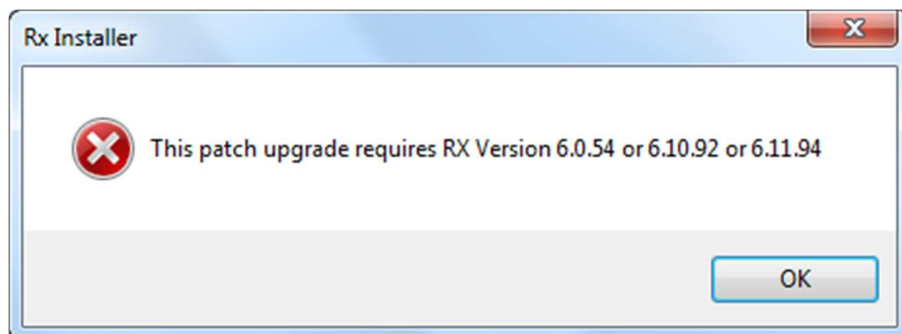
IMPORTANT NOTE

It is also IMPORTANT to ensure all Rx Medical users have READ THROUGH the Release Notes to learn about the new functionality '**PCEHR Assisted Registration**', as well as the behavior changes, and those fixes that have been included in this release, prior to upgrading to **Rx Medical Version 6.12 Build 99**.

Please review the following pre-requisites and ensure they are met prior to running the Update:

- Ensure the minimum version and build requirements are met.

You **MUST BE** on either **Rx Medical Version 6.0.54** or **Rx Medical Version 6.10.92** or **Rx Medical Version 6.11.94** in order to install this Update. If your version of Rx Medical is **NOT** any of these versions, the warning message shown below will be displayed.



Upgrade to **Rx version 6.12 Build 99** using the following hierarchy:

Current Rx Medical Version	Update Path to Version 6.12
Version 6.0 Build 54	Step 1: Download and Install Rx Medical Version 6.12 Build 99
Version 6.1 Build 63	Step 1: Download and Install Rx Medical Version 6.3 Build 72 Step 2: Download and Install Rx Medical Version 6.4 Build 73 Step 3: Download and Install Rx Medical Version 6.5 Build 75 Step 4: Download and Install Rx Medical Version 6.6 Build 82 Step 5: Download and Install Rx Medical Version 6.8 Build 88 Step 6: Download and Install Rx Medical Version 6.10 Build 92 Step 7: Download and Install Rx Medical Version 6.12 Build 99
Version 6.2 Build 64	Step 1: Download and Install Rx Medical Version 6.3 Build 72 Step 2: Download and Install Rx Medical Version 6.4 Build 73 Step 3: Download and Install Rx Medical Version 6.5 Build 75 Step 4: Download and Install Rx Medical Version 6.6 Build 82 Step 5: Download and Install Rx Medical Version 6.8 Build 88 Step 6: Download and Install Rx Medical Version 6.10 Build 92 Step 7: Download and Install Rx Medical Version 6.12 Build 99
Version 6.3 Build 69	Important Note: Ensure you have the Rx Medical V6.0 DVD available before starting the upgrade. Step 1: Uninstall Rx Medical Version 6.3 Build 69 Step 2: Install Rx Medical Version 6.0 Build 54 Step 3: Download and Install Rx Medical Version 6.12 Build 99
Version 6.3 Build 72	Step 1: Download and Install Rx Medical Version 6.4 Build 73 Step 2: Download and Install Rx Medical Version 6.5 Build 75 Step 3: Download and Install Rx Medical Version 6.6 Build 82 Step 4: Download and Install Rx Medical Version 6.8 Build 88 Step 5: Download and Install Rx Medical Version 6.10 Build 92 Step 6: Download and Install Rx Medical Version 6.12 Build 99
Version 6.4 Build 73	Step 1: Download and Install Rx Medical Version 6.5 Build 75 Step 2: Download and Install Rx Medical Version 6.6 Build 82 Step 3: Download and Install Rx Medical Version 6.8 Build 88 Step 4: Download and Install Rx Medical Version 6.10 Build 92 Step 5: Download and Install Rx Medical Version 6.12 Build 99
Version 6.5 Build 75	Step 1: Download and Install Rx Medical Version 6.6 Build 82 Step 2: Download and Install Rx Medical Version 6.8 Build 88 Step 3: Download and Install Rx Medical Version 6.10 Build 92 Step 4: Download and Install Rx Medical Version 6.12 Build 99
Version 6.6 Build 80	Important Note: Ensure you have the Rx Medical V6.0 DVD available before starting the upgrade. Step 1: Uninstall Rx Medical Version 6.6 Build 80 Step 2: Install Rx Medical Version 6.0 Build 54 Step 3: Download and Install Rx Medical Version 6.12 Build 99

Version 6.6 Build 82	<p>Step 1: Download and Install Rx Medical Version 6.8 Build 88</p> <p>Step 2: Download and Install Rx Medical Version 6.10 Build 92</p> <p>Step 3: Download and Install Rx Medical Version 6.12 Build 99</p>
Version 6.8 Build 88	<p>Step 1: Download and Install Rx Medical Version 6.10 Build 92</p> <p>Step 2: Download and Install Rx Medical Version 6.12 Build 99</p>
Version 6.10 Build 92	<p>Step 1: Download and Install Rx Medical Version 6.12 Build 99</p>
Version 6.11 Build 94	<p>Step 1: Download and Install Rx Medical Version 6.12 Build 99</p>

- Ensure you are ALWAYS logged onto Windows with **ADMINISTRATIVE RIGHTS** when performing ANY installation, update, or maintenance tasks.
- “**User Account Control**” (**UAC**) **MUST** be **DISABLED** as a policy across ALL Server and Client computers that are running on **Windows Vista or Windows 7 or Windows 2008 or Windows 2008 R2**.
- To avoid unnecessary problems during installation, upgrade, or maintenance, it is preferable that you ALWAYS log onto Windows in “**Console Mode**” – i.e. not through Remote Desktop Connection, Terminal Services, or Citrix.
- Ensure you have a **COMPLETE** backup of the RxSQL directory, including any Templates directory that is shared across the network, and ALL database files and transaction logs (i.e. *.MDF and *.LDF files).

Pre-requisites for Database Backup

Please review the pre-requisites below, and ensure they are met prior to backing up the database:

- ✓ Ensure ALL users (including remote users) have **LOGGED OUT** of Rx Medical and ALL scheduled utilities, backup or maintenance tasks that require access to the databases have been **STOPPED**.
- ✓ Ensure all the **Services** that access the Rx Medical Database have been **STOPPED**:
 - ❖ Medtech Services (for ManageMyHealth SMS)
 - ❖ Medtech Data Transfer Service (for RxSQL Clinical Link)

- ✓ Ensure **ALL Applications** that reference the Rx Medical database have been STOPPED. e.g., MedtechGlobalHIService (i.e. CDA Bridge), NeHTA services etc.
 - ✓ Ensure **ALL Scheduled Tasks** have been STOPPED – e.g. Scheduled Backups, File copies etc.
 - ✓ Ensure **ALL Backup/Maintenance Tasks** have been STOPPED – e.g. Database File Backup, etc.
- Your system must have **.Net Framework 3.5 SP1** installed

To check the **.Net Framework** version that you have on your Server.

- ✓ Open the Control Panel; select the Add/Remove Programs option. This will display the current version of the **.Net Framework** on your Server. If need be, use the link below to download the minimum version .NET 3.5.

<http://search.microsoft.com/en-us/results.aspx?q=.net+3.5+sp1+free+download>

- You must confirm with your IT Systems Provider, that the **PORT 60002** is enabled as communications with **NeHTA** will not be possible if this **PORT** is not enabled.

Note: For Rx Medical Practices who accessing the HI Server for IHI, HPI-I and HPI-O – required to install the new version of MedtechGlobalHIService application i.e. CDA Bridge (the CDA Bridge has been renamed as MedtechGlobalHIService). Refer to the **Rx Medical V6.12 Build 99 – MedtechGlobalHIService** document for the installation procedures.

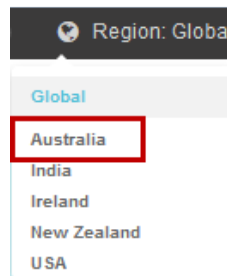
3.0 Server Upgrade Instruction

VERY IMPORTANT NOTE

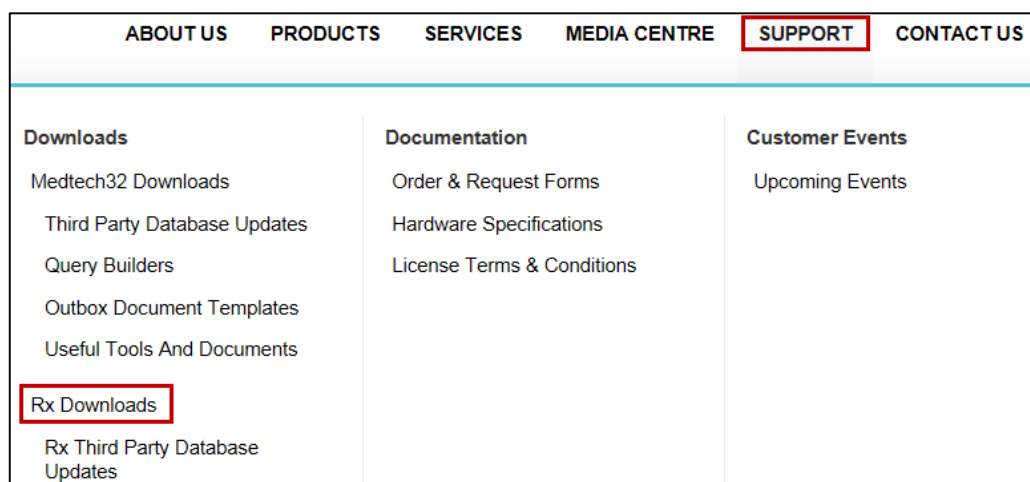
WARNING: Please DO NOT attempt to login to Rx Medical from ANY client computer until the Database Upgrade section has been successfully completed on the Rx Medical Server Machine.

The following procedures need to be run once per server, if your practice has multiple servers.

- 3.1 Please visit our website at <http://www.medtechglobal.com/au/>.
- 3.2 Select **Region: Australia** from the Region dropdown list on the top right corner of the screen, if the Region needs to be changed.



- 3.3 The Australia Home Page will be displayed.
- 3.4 Select from the top menu, **Support ► Downloads ► Rx Downloads**. The Rx Download page will be displayed.



- 3.5 Here you will find the **Version 6.12 Build 99 Update**.
- 3.6 Click on the **Version 6.12 Build 99 Update** link and download the Rx installer which can be found in the **File Attachments** section.
- 3.7 If the File Download Security Warning dialogue box appears, select the **Run** option.



- 3.8 The Update will begin and you will then be prompted to enter the Password. This Password has been supplied to you separately via fax.

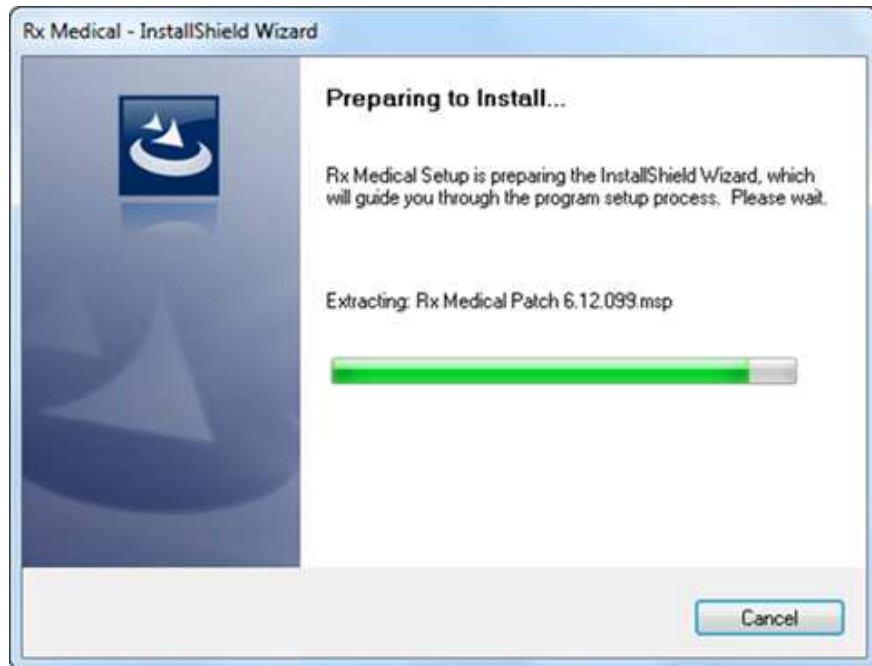


NOTE: You will be eligible to receive the Password, if you are currently paying for Maintenance Support fees.

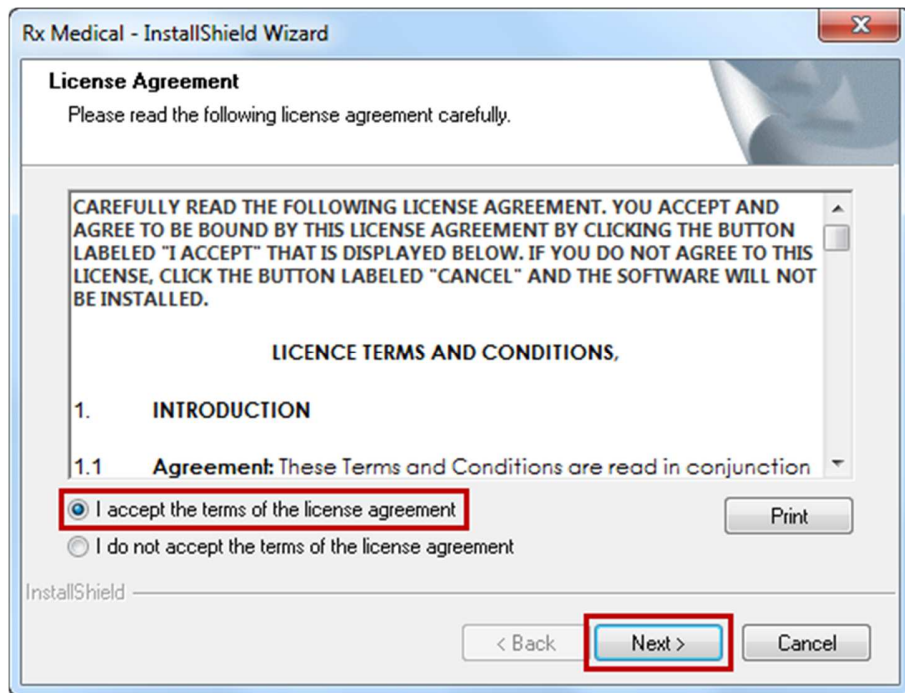
If you have not received the Password by fax, or you are not currently paying for maintenance support fees but would like to re-subscribe in order to obtain this Update, please contact the **Medtech Helpdesk** on **1300 362 333**.

- 3.9 Enter the **Password** and then click on the **OK** button to start the Update.

3.10 The Installation will start and will display the upgrade process as shown below:



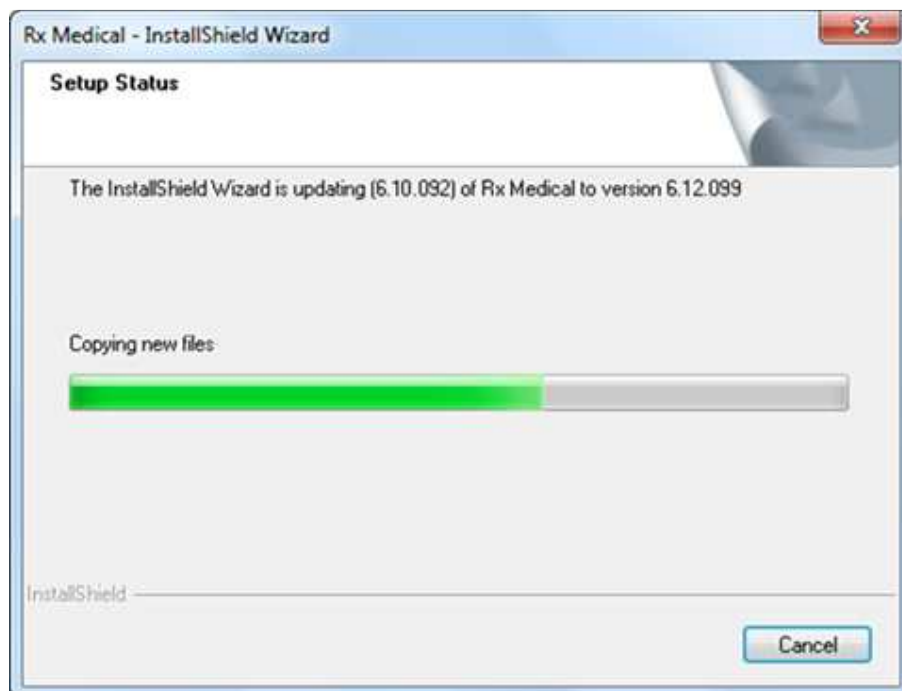
3.11 The **License Agreement** screen will be displayed. Please READ THROUGH the Terms and Conditions CAREFULLY and then click on the option **“I accept the terms of the license agreement”**. Click on the **Next** button to continue the installation.



3.12 The “**Welcome to the InstallShield...**”screen will be displayed. Click on the **Next** button to continue the installation.

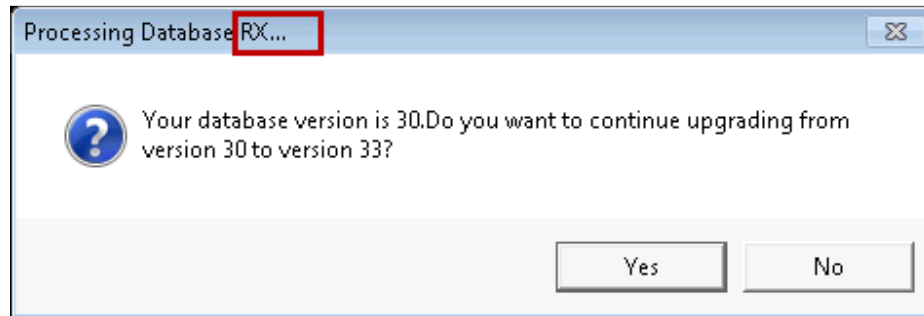


3.13 The Installation progress will copy across the required files, as shown in the Setup Status screen below.

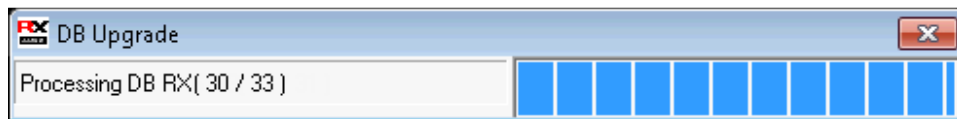


3.14 Once the application upgrade has been completed; the next screen that appears requires your confirmation input for the Database upgrade to be started.

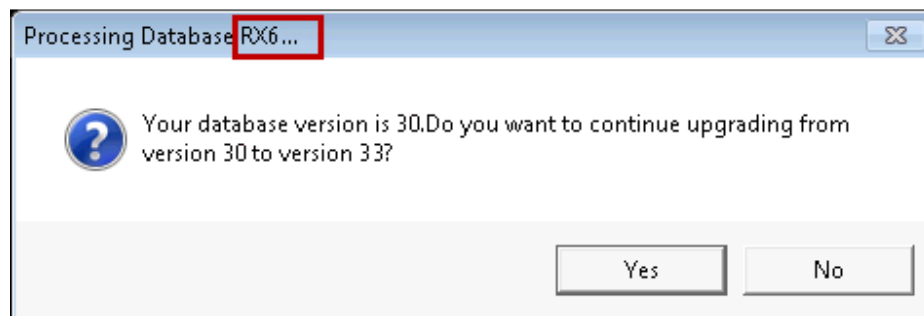
NOTE: You will see the database name on the title bar of this screen. Please take note of the name, as this is your Rx Medical database that will be upgraded.



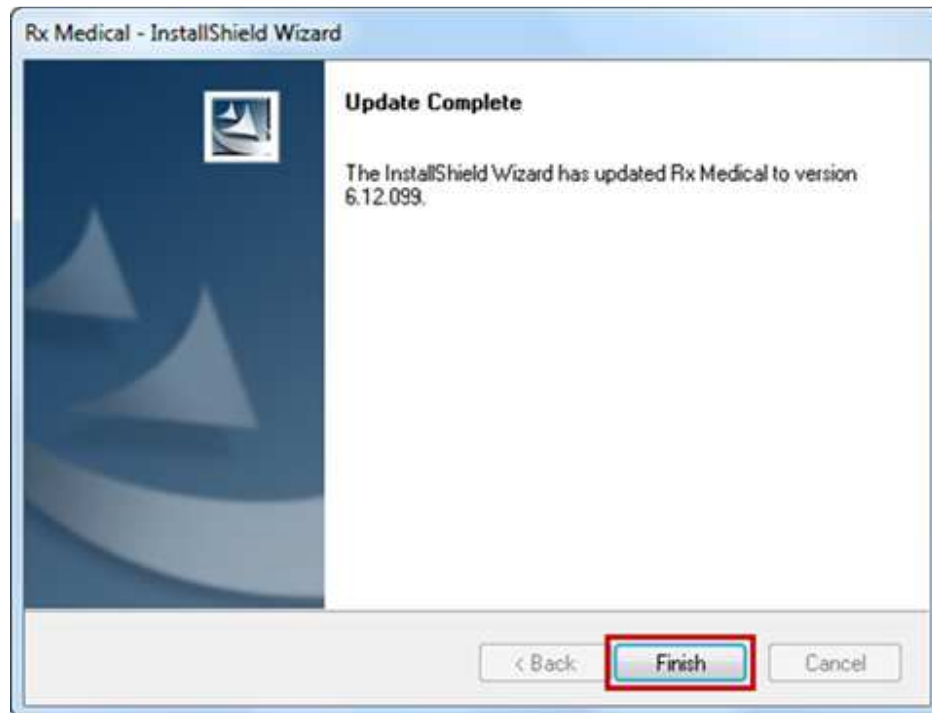
Click on the **Yes** button to confirm. The **DB Upgrade** window will upgrade the database versions to the **Rx Medical V6.12 Database Version of 33**.



3.15 The next screen will appear if you have more than one SQL database. If you have just the one Rx Medical database, please proceed to Step 3.16.



- 3.16 Once the update has completed, the **Update Complete** screen will be displayed. Click on the **Finish** button to exit the Update.



Your **Rx Medical Server** and database has been successfully upgraded to **Version 6.12 Build 99**.

4.0 Client Upgrade Instruction

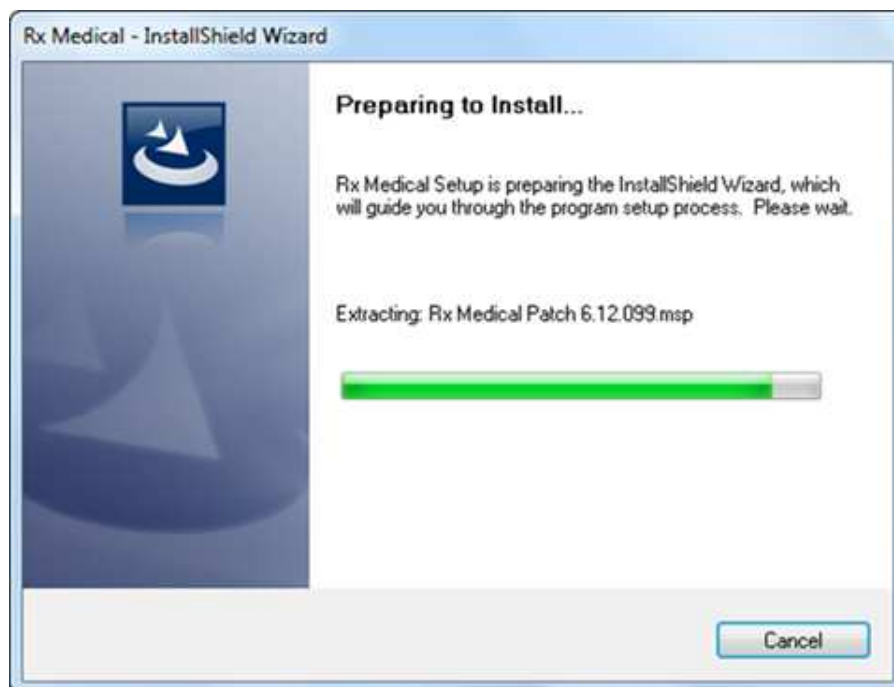
The following procedure will need to be run on **each of the Rx Medical client machines.**

- 4.1 To download the **Rx Medical Version 6.12 Build 99 Update**, follow steps 3.1 to 3.7 from the [Server Upgrade Instruction](#) section of this document.
- 4.2 The Update will begin and you will then be prompted to enter the Password. This Password has been supplied to you separately via fax.

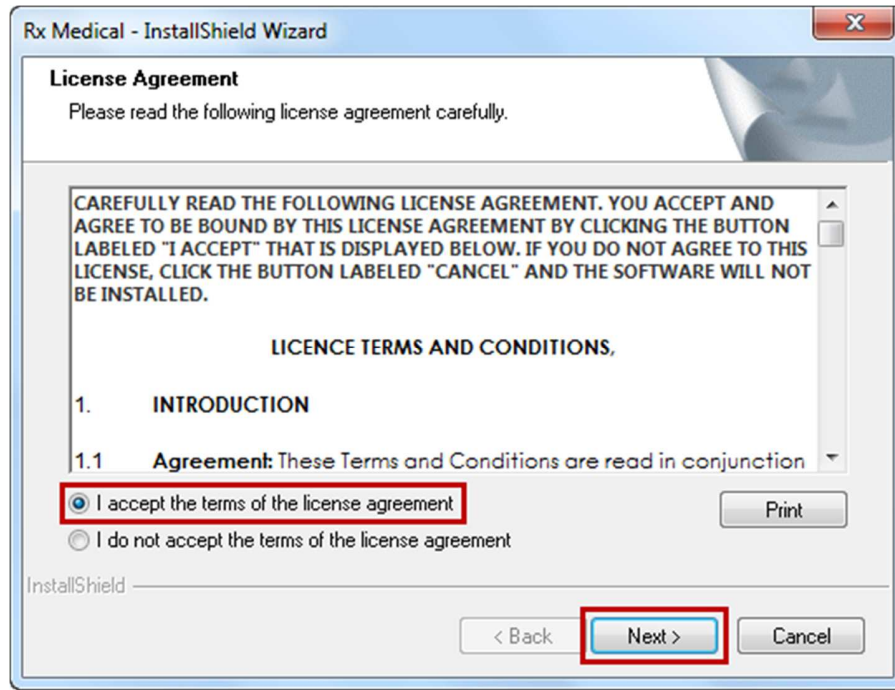


NOTE: This is the same password used in your Rx Medical Server upgrade installation.

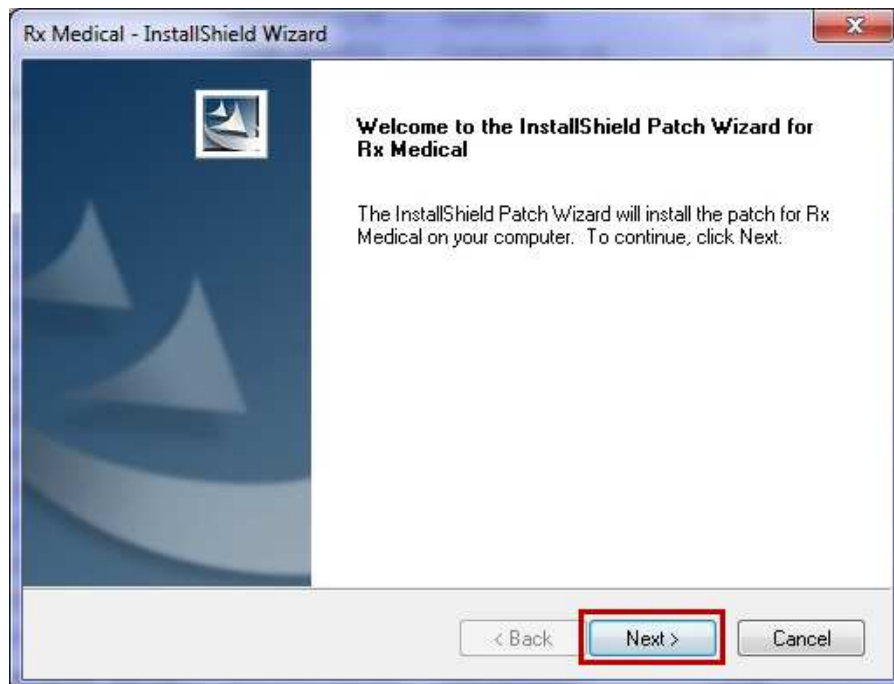
- 4.3 Enter the Password and then click on the **OK** button to start the Update. The Installation will start and will display the upgrade process as shown below:



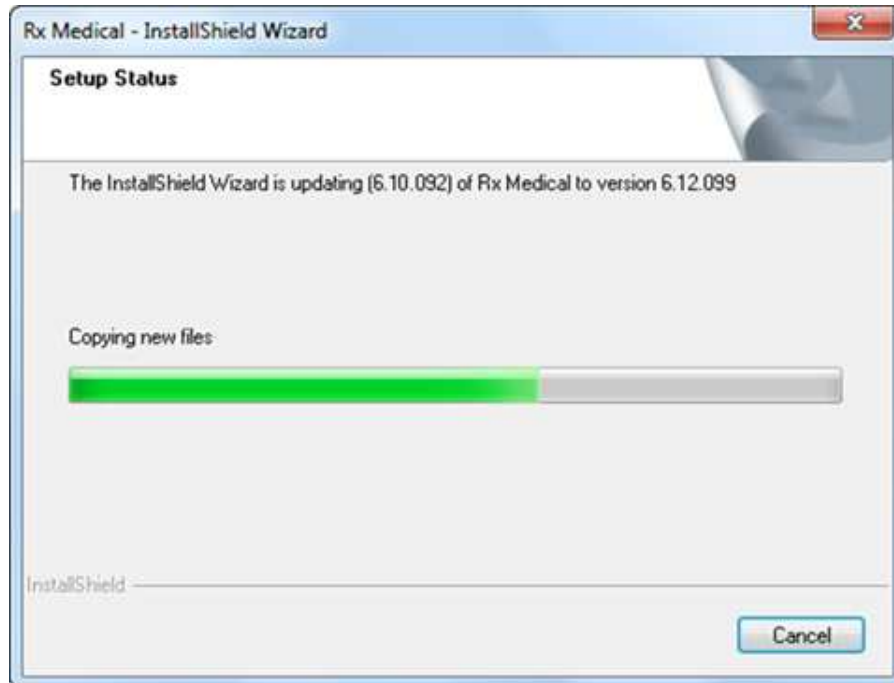
- 4.4 The **License Agreement** screen will be displayed. Please READ THROUGH the Terms and Conditions CAREFULLY and then click on the option “**I accept the terms of the license agreement**”. Click on the **Next** button to continue the installation.



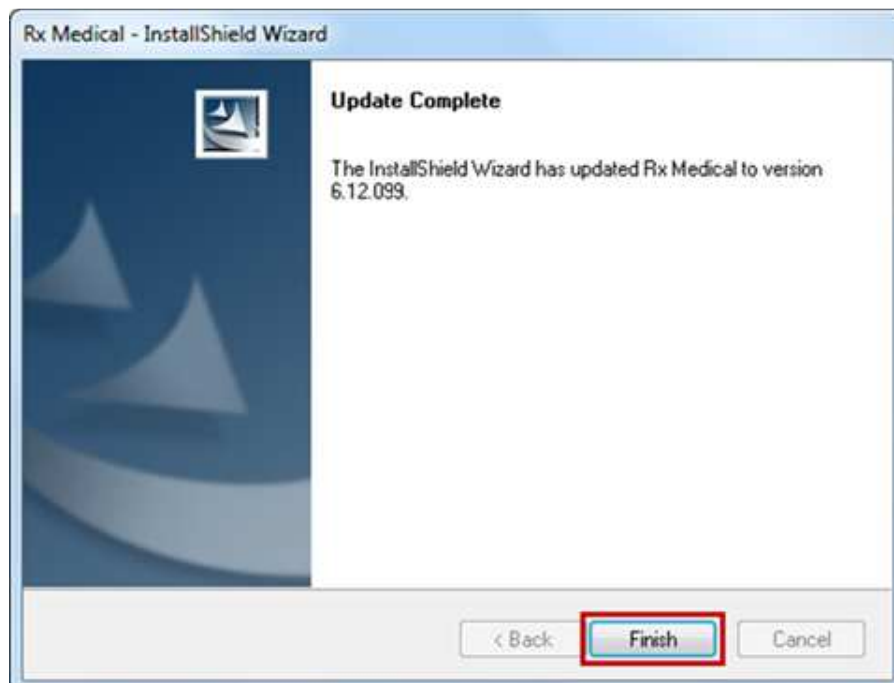
- 4.5 The “**Welcome to the InstallShield...**”screen will be displayed. Click on the **Next** button to continue the installation.



- 4.6 The Installation progress will copy across the required files, as shown in the **Setup Status** screen below.



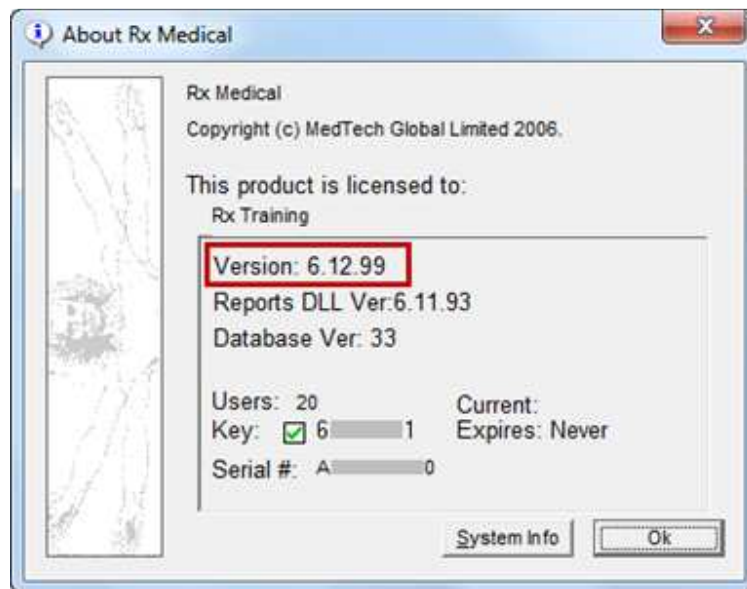
- 4.7 Once the update has been completed, the **Update Complete** screen will be displayed.



- 4.8 Click on the **Finish** button to exit the installation screen. Your Rx Medical Client machine has been successfully upgraded to **Rx Medical V6.12 Build 99**.

5.0 Version Confirmation

After you have completed the **Rx Medical Version 6.12 Build 99** update on **all the Client machines**, please log into Rx Medical **from each client machine** and check that you have the upgraded version. Do this by going through to the **Help → About Rx Medical** menu option.



NOTE: Please ensure that on your screen, “**Version**”, “**Reports DLL Ver**” and “**Database Ver**” show the identical numbers as the screenshot above.

If you have any queries with the above process, or experience any difficulties completing the process, please contact the **Medtech Helpdesk on 1300 362 333**.